

# ANNUAL REPORT

ON 2023 BUSINESS YEAR

# MAC Federal Credit Union

Fairbanks • Ft Wainwright • Wasilla • Palmer

# 2023 Board of Directors



Anna Gould Chair



Jeremy Fillipi Vice-Chair



Stephen Romanelli Board Secretary



Dave Dershin Board Member



Tim Erickson Board Member



Ashley Savage Board Member



Traci Schachle Board Member



Aaron Seekins Board Member



Jim Williams Board Member

# Annual Membership Meeting Monday, February 26, 2024 6:30 p.m. | Via Zoom

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# Agenda

# Welcome & Introduction of Board and Supervisory Committee

Declaration of Quorum

- Election of Board Members

# Old Business

- 2023 Annual Meeting Minutes	pg.	2-3
New Business		
- Official Reports	pg.	4-9

**Closing Remarks** 



# MAC Federal Credit Union Annual Membership Meeting

Annual Meeting	Minutes	March 27, 2023
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Board Members F	Present:	Staff Present:	
Aaron Seekins	Ashley Savage	Angela Head	Charlie Leonelli
Tim Erickson	Jim Williams	Vicki Myers	Jason Witt
Jeremy Fillipi	Stephen Romanelli	Stacy Markham	Elizabeth Adcock
Dave Dershin		Sabrina Webb	LaShawndra Fields
Traci Schachle	Others: Cindy Blum	Sara Smith	Darcie Morgan

Board Secretary Dave Dershin called the meeting to order at 6:30 p.m. via Zoom. He introduced MAC CEO Angie Head.

Angie gave an update on MAC's activities in the last year. She indicated that 15 members in attendance constitutes a quorum. She asked Dave Dershin to make a statement regarding the status.

Board Secretary Dave Dershin stated the annual meeting of the members must take place during the first quarter of the year. He announced 28 members had registered, which constitutes a quorum so the meeting could continue.

### **OLD BUSINESS**

Angie noted the minutes from the 2022 annual meeting had been provided and asked for a motion of approval.

SARA SMITH MOVED, CHARLIE LEONELLI SECONDED TO APPROVE THE ANNUAL MEETING MINUTES FROM MARCH 24, 2022, AS PRESENTED.

MOTION CARRIED.

### **NEW BUSINESS**

Angie said the required reports were included in the annual meeting program. All available to those participating virtually on our website and via Zoom.

## **Election of Board Members**

Angie reported that at least 30 days before the membership meeting, the nominating committee met and reviewed the slate of nominees. She explained the nomination process, saying this year we have three current board members up for reelection. Members whose seats are up for election: Stephen Romanelli, Jeremy Fillipi, and Jim Williams. All three have expressed interest in continuing on the Board.

The nominations committee had approved all three and all incumbents are in good standing and are recommended by the committee and stated all of the candidates' bios are included in the Annual Meeting Program.

Angie announced the nominees: Jeremy Fillipi, Stephen Romanelli, and Jim Williams and asked if there were nominations from the floor. Hearing none, she asked for a motion to accept the slate of candidates and ordered the nominations closed.

CHARLIE LEONELLI MOVED, JONATHAN HUFF SECONDED TO ACCEPT THE SLATE OF CANDIDATES, AS PRESENTED.

MOTION CARRIED.

## **ACKNOWLEDGEMENTS**

Angie acknowledged board members and staff and expressed her appreciation for our members. With all business concluded, Angie asked for a motion to adjourn.

JASON WITT MOVED, JONATHAN HUFF SECONDED TO ADJOURN THE MEETING.

MOTION CARRIED.

The meeting adjourned at 6:41 p.m., and the Board met to reorganize.

Submitted by Susan Bessette, Executive Assistant

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Jeremy Fillipi. Vice Chair	Г	ave Dershin. Secreta	rv

# Chairperson's Report

I am delighted to welcome each of you to the Annual Membership Meeting of MAC Federal Credit Union (MAC FCU).

For over seven decades, our commitment to the principle of "financial well-being for all" has been unwavering. We take pride in serving you, the valued members of MAC Federal Credit Union, and staying true to our mission of fostering member financial well-being through cost-effective services and credit provisions aligned with the credit union movement.

Reflecting on the accomplishments of 2023, MAC FCU proudly boasts a membership exceeding 20,000 and a robust net worth surpassing \$200 million in assets. The collaborative efforts of our branches in Fairbanks, Ft. Wainwright, Wasilla, and Palmer have not only supported our members' aspirations but also contributed significantly to the growth and development of the communities we serve.

At the heart of MAC Federal Credit Union is the volunteer spirit embodied by the MACPAC. In 2023, our MACPAC members generously devoted 2,370 hours to our community partners, surpassing the previous year's contribution by over 1,000 hours. Stay connected with us through our website and social media platforms to stay updated on the latest initiatives undertaken by MAC FCU and the MACPAC in your community.

While 2023 presented challenges, including a rising rate environment, your credit union demonstrated resilience, achieving financial growth, maintaining robust liquidity, and remaining steadfast in our shared mission. I express my gratitude to our members, Board of Directors, volunteers, and staff for collectively establishing MAC Federal Credit Union as a financially robust institution dedicated to enhancing the lives of our communities through impactful contributions.

As members of MAC Federal Credit Union, take pride in being part of a movement that sets us apart. Join me in celebrating our credit union journey, as together, we strive towards achieving financial well-being for all our members and our community.

Anna M. Gould MAC FCU Board Chair

# Secretary's Report

The MAC Federal Credit Union's Board of directors works with management to set the strategic plan for the credit union and monitors implementation of this plan. Board members and other committee members are volunteers who dedicate their time, talents, and resources to ensure a healthy and sustainable credit union for our members.

In 2023, The Board of directors met each month for a regular board meeting, and quarterly to review all aspects of finance and operations. An annual review of the strategic plan was also completed in October 2023, in a separate meeting between the board of directors and members of the management team. This meeting highlighted successes and set additional priorities and direction for 2024 and 2025.

Meeting minutes for 2023 have been recorded, approved, and filed at the credit union. Minutes from the Annual Meeting held online in March 2023 are also included in this report. Thank you for your ongoing trust in allowing us to serve you into 2024 and beyond.

Sincerely,

Stephen A. Romanelli

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**Board Secretary** 



# **Supervisory Committee Annual Report**

# To the esteemed members of MAC Federal Credit Union, Board members, and Executive team,

I am delighted to share with you the remarkable achievements of the Supervisory Committee in 2023. Our team has achieved significant growth and maintained continuity for MAC. We owe our incredible success to the exceptional leadership of our Executive Team Leader, Sabrina Webb. Her unparalleled knowledge and astuteness in the field of risk have been a tremendous asset to our team. Her vigor and grace have contributed significantly to our ability to serve as the watchdogs of the Credit Union. Our auditor, Becky, has been stunning in her work. With her excellent support, we have accomplished many audits and areas of oversight. Becky's skillful handling of audit control and providing layers of data to support our team have been impressive.

The Supervisory Committee is composed of member volunteers, and plays several critical roles at the credit union and oversees the credit union's internal audit functions, who performs assurance work over the course of the year. We also engage qualified external auditors and outside consultants to perform additional audits and assurance projects, to provide a level of assurance commensurate with the credit union's size and complexity.

One of the Committee's most important tasks is engaging and overseeing an annual financial statement audit. We engaged Carroll and Associates, LLC to perform this external audit for the year ending 2022. The credit union received an "unqualified" opinion, meaning the annual financial statements fairly presented, in all material aspects, the financial position of the credit union, and conformed to generally accepted accounting principles. This opinion was based on extensive testing of controls and transactions, in accordance with generally accepted auditing standards. An unqualified opinion is also known as a "clean" opinion, and provides our members with comfort that the financial statements are free of material errors and omissions.

The Supervisory Committee has direct authority and supervision of the Internal Audit functions. Internal Audit is an independent and objective assurance and consulting function designed to add value to the credit union and improve operations. In line with professional standards, Internal Audit uses a systematic and disciplined approach to evaluate the effectiveness of risk management, internal control, and governance processes. The Committee meets with Internal Audit regularly, and makes regular audit reports to the Board of Directors.

We believe, based on the cumulative results of assurance and consulting projects, that the credit union is well positioned and will remain competitive. The Supervisory Committee is an advocate for and representative of you, our members.

Best regards Christopher P.E. Johnston, Committee Chair

# President's Report

Welcome and thank you for participating in your credit union! I am so honored and thankful you've placed your trust and finances with our team, and we take the responsibility with eyes forward and servant's heart. The MAC team is dedicated to providing outstanding service and competitive products to our members.

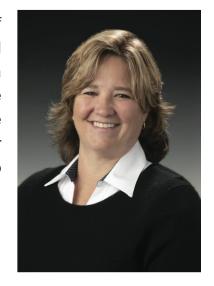
This past year MAC focused on delivering a more member friendly digital platform. We remain steadfast in our commitment to personal in-branch service, but we also understand there are times when that is not possible. Our new platform offers services our traditional branches do but also allows for a more flexible alternative to conduct business with MAC.

While the pandemic may be in our rear view, the challenges it presented are lingering and affecting many of us still. During the height of the chaos, the federal government pulled levers that placed massive amounts of liquidity in the economy leading to unprecedented growth in consumer spending. In addition, delinquencies were also at all-time lows with families feeling more secure. Lastly, the supply chain challenges led to inflated prices of goods and services as we saw used car prices skyrocket as supplies were diminished across the world.

As my grandmother said many years ago, the chickens have come home to roost! The federal stimulus is no longer providing security for consumer spending, and many are finding themselves overextended with credit and struggling to meet the demands of basic costs. Additionally, as a result of interest rate increases by the federal reserve, dividends are higher. While this is a welcome change to our more affluent members with disposable income, it's often not as helpful to our core demographic who often live with no savings and now pay much higher interest rates for loans. MAC is dedicated to the mission of People Helping People and is focused on helping those in need while ensuring our financials remain solid for years to come. Our members are more than a credit score and we understand how life can take a quick and downward turn. MAC is here to help. As our internal slogan goes "MAC is about first times and second chances". We are always looking for ways to increase efficiencies, offer new products that are helpful to our members, keep an eye for challenges down the road and remain committed in our understanding that it is YOUR money we are managing.

Lastly, at MAC we believe strongly that a strong community lends itself to personal success for all. Our MACPAC is comprised of employees and members alike that have a single mission of reaching out to those in our community who need assistance. This help includes the Fairbanks Food Bank, The Door, My House and many more. In 2023 MACPAC volunteered 2370 hours and kept all our resources and financial assistance local to the communities in Alaska we serve. We are proud to be Alaskan and have been for over 70 years!

In closing I would like to thank the wonderful and dedicated staff who work every day to help improve our members' lives and strengthen our community. MAC also has oversight from a volunteer board of directors and supervisory committee who give their personal time freely to ensure our members' voices are heard and we are a safe and resilient financial institution. Their participation is critical to our ongoing success, and I am so thankful to have their leadership and guidance.



Warmest Regards,
Angela Head President/CEO

Financial Highlights			
	2022	2023	
Assets	\$187,627,444	\$200,432,285	
Member Shares	\$160,320,223	\$174,189,862	
Dividend to Members	\$1,003,424	\$3,606,651	
Loans Disbursed	\$65,930,674	\$77,533,574	

	2022	2023
Membership	17,524	20,262

# Nominating Committee Report

Board terms expire at the end of December and elections take place within the first quarter of the following year at the Annual Membership Meeting. Board members are elected to serve 2-or 3-year terms. Terms are staggered so they do not all expire at the same time.

The following table represents board terms as of this Annual Membership Meeting.

Current Members	Year Last Elected	Term Expiration (end of year)
Stephen Romanelli	2020	2022
Jeremy Fillipi	2020	2022
Jim Williams	2020	2022
Tim Erickson	2021	2023
Aaron Seekins	2021	2023
Ashley Savage	2021	2023
Traci Schachle	2022	2024
Dave Dershin	2022	2024
Anna Gould	2022	2024

Current Slate of Candidates: Tim Erickson...... Incumbent

Aaron Seekins...... Incumbent

Nominee TBD\*

\*Please join the meeting for additional information

Respectfully submitted,

Stephen Romanelli Nominating Committee Chair

# Nominating Committee Report Nominee Bios

## **Tim Erickson**

Tim Erickson has lived in North Pole for 20 years and is married to his wonderful wife Carly and they have 4 children and have fostered multiple children while living here. He grew up in Colorado Springs, CO. and attended Colorado University (in CS) as a chemistry/biology student and was later accepted to Parker Chiropractic School in TX. After getting married, Tim took an overnight stocking job with Walmart in 1997 and soon found a career in retail sales. He came to Fairbanks in 2004 as the Store Director for Walmart Stores Inc. In 2012, he was hired as the GM for Cold Spot Feeds Inc. and recently become the owner of that company.

Tim has served on the Boards of MAC FCU (since 2017), Walmart Foundation, The Fairbanks Rescue Mission, Bright Futures Fairbanks, North Pole Economic Development Corporation, ALPAR (Alaskans for Litter Patrol and Recycling), The United Way and has volunteered at many other local organizations.

### **Aaron Seekins**

Since 2007, Aaron has been employed as Customer / Employee Relations Manager for Seekins Ford Lincoln. He began his career at Seekins Ford Lincoln in 1994, and previously worked as Collections Manager, Associate F & I Manager, Customer Care Specialist, Sales Manager, and Service Manager. Aaron is an Alumni Board Member for Ford Dealer Development since 2011, Greater Fairbanks Chamber of Commerce Board Member from 2015 -2019, and Alaska Automobile Dealers Association since 2017. Aaron grew up in Fairbanks and attended local public schools as well as University of Alaska Fairbanks from 1990-1993. Aaron coached for the Interior Youth Basketball program during the 2006-2008 and 2017-2023 seasons. Aaron adds diversity to our board and the perspective of a long-time Fairbanksan and local businessman.

# MAC Supporting Our Community

MACPAC is a dynamic and employee-driven and funded volunteer organization that thrives on the spirit of collective impact and individual commitment. Our mission is to bring about positive change in our communities. We recognize the strength that comes from working together as a cohesive unit, and we equally value the power of individual contributions.

Our organization is founded on the principles of flexibility and inclusivity. Members have the freedom to participate in group activities, pursue individual projects, or seamlessly transition between both modes of engagement. This flexibility ensures that every member can contribute in a way that aligns with their interests, skills, and availability.

By embracing both group and individual volunteering, MACPAC aims to build a vibrant community of volunteers committed to making a positive impact on the world around us. Together, #MACPACGivesBack.

### 2023 Stats:

- Another year of record-breaking volunteerism at 2,370 hours!
- Over 120 volunteers
- Service to over 50 organizations, non-profits, and community events
- (2) President's Volunteer Service Awards granted for 2023
- (3) Volunteers with over 300 hours each
- (2) Volunteers with over 100 hours each
- (1) Volunteer surpassing 50 hours
- (13) Volunteers with over 20 hours

















### **Board of Directors:**

Anna Gould, Chair
Jeremy Fillipi, Vice Chair
Stephen Romanelli, Secretary
Dave Dershin, Director
Tim Erickson, Director
Ashley Savage, Director
Traci Schachle, Director
Aaron Seekins, Director
Jim Williams, Director

# **Supervisory Committee:**

Christopher P.E. Johnston, Chair Jackie Godwin, Secretary Heidi Haas, Member Jim Williams, Member

## **Executive Management:**

Angela Head, President/ CEO
Vicki Myers, EVP/Strategic Services
Elizabeth Adcock, Chief Information Officer
Charlie Leonelli, Chief Administrative Officer
Stacy Markham, Chief Operating Officer
Sara Smith, Chief Marketing Officer
Sabrina Webb, Chief Compliance & Risk Officer
Jason Witt, Chief Financial Officer
La'Shawndra Fields, VP Member Experience
Darcie Morgan, VP Business Services

# **Mission Statement**

MAC is a member-owned, financial cooperative committed to the encouragement of member financial well-being by providing cost-effective services, creating a source of credit for productive purposes in the spirit of the credit union movement.

# **5-Star Service Commitment**

- We will greet you with a smile and call you by name.
- We will provide accurate and timely service.
- We will listen to you carefully and offer a solution that fits your unique needs.
- We will show you a sincere appreciation for your business.
- We will treat you as a valued member/owner of the credit union.













