

Annual Report

MAC

Members and Community

FEDERAL CREDIT UNION





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AGENDA

Annual Meeting

February 22, 2018

6:30 p.m.

Raven Landing

Refreshments

Welcome & Introduction of
Board and Supervisory
Committee

Declaration of Quorum

Old Business

- 2017 Annual Meeting Minutes

New Business

- Official Reports
- Election of Board Members

Closing Remarks



LAST YEAR'S MINUTES (FEBRUARY 23, 2017)

MAC Federal Credit Union
Annual Membership Meeting

Annual Meeting

MINUTES

February 23, 2017

Board Chair Linda Hilliard called the meeting to order at 7:02 p.m., at the Wedgewood Resort Borealis Room.

Linda welcomed every for coming out and supporting MAC. Linda introduced the Board of Directors Jeremy Fillipi, Aaron Seekins (Vice Chair), Robert Tanner, Kip Harmon (Secretary), and Anna Gould. Linda also introduced Pat Felcyn, chair of the supervisory committee and asked that she introduce her team. Pat introduced the supervisory committee Martha Larson, Alex Amegashie (not in attendance), Damien Delzer, Brenda Herbert.

Kip Harmon verified there was a quorum. Fifteen members constitute a quorum, and Kip reported by the latest count there were 71 members registered and in attendance with us this evening.

■ OLD BUSINESS

Minutes from the 2016 Annual Meeting were reviewed and Linda asked for a motion to approve.

RUTH KNAPMAN MOVED, WOLFGANG KREISMAN SECONDED, TO APPROVE THE ANNUAL MEETING MINUTES FROM MARCH 24, 2016, AS PRESENTED.

MOTION CARRIED UNANIMOUSLY BY VOICE VOTE.

■ NEW BUSINESS

Chairman's Report: Linda stated that every day business face challenges and this year we have faced many of our own. Following our NCUA exam we were in a position to which we needed to do some staffing changes. This resulted in a new CEO, Angela Head. Raelynn Radway brought us to where we are today and we are grateful for that. The board is working diligently to enhance the staff we have today as well as the board working to enhance their own training.

We look forward to having a tremendous 2017.





LAST YEAR'S MINUTES (FEBRUARY 23, 2017)

Official Reports

Secretary: Everything looks great from a records standpoint. Kip also thanked the staff for helping them along and keeping focused.

Supervisory: The supervisory committee is known as the watch dog of the credit union. One of the very important jobs they do is to hire the external auditors. We look forward to seeing them in May 2017. Linda asked that everyone look at the official reports in the packet. She then asked if there were any questions about them and there were none.

CALIVN STAGEMAN MOVED, WOLFGAN KREISMAN SECONDED, TO APPROVE THE OFFICIAL ANNUAL MEETING REPORTS.

MOTION CARRIED UNANIMOUSLY BY VOICE VOTE.

Election of Board Members

This year we had 3 incumbents- Linda Hilliard, Kip Harmon, and Jeremy Fillipi and 1 other candidate, Timothy Erickson. We also have one board member, Anna Gould, who was appointed by the board in the middle of a term who is seeking confirmation. Bios were in the Annual Report. All candidates met the qualifications and are in good standing with the Credit Union. Robert called for nominations from the floor and there were none. He then called for a motion to accept the slate of candidates as presented.

DANNETTE FILLIPI MOVED, WOLFGANG KREISMAN SECONDED, TO ACCEPT THE NOMINATIONS AS PRESENTED.

MOTION CARRIED UNANIMOUSLY BY VOICE VOTE.

■ ACKNOWLEDGEMENTS

Angela introduced the Management team, Jackie Haskins, Rose Fulk, Marie Rocheleau, Stacy Markham, and Nichole Dianoski.

The meeting was adjourned at 7:25 p.m. and Board members then met to reorganize.

Submitted by Nichole Dianoski, VP Technology

APPROVED:

Linda Hilliard
Chair

Kevin C. (Kip) Harmon,
Secretary



CHAIRMAN'S MESSAGE

As I look back over 2017 I am pleased to report MACFCU has never been stronger. We have positive growth in loans and membership. Our footprint in the community is larger than ever. In the September issue of the Credit Union Journal MAC was listed as one of the best credit unions to work for and was the only Alaskan credit union mentioned.

This positive growth is the result of many things. One being the excellent communication and synergy between the board of directors, the supervisory committee, CEO Angela Head, and upper management staff. Another reason is our friendly staff via our call center or visiting our branches.

The board's vision is to provide the tools for staff to be the best they can be, encourage training for board members and staff, and work along side our employees in volunteer opportunities.

Our board of directors commitment to MAC is reflected by board attendance, attention to detail and remembering our members is why we do what we do.

Sincerely,

Linda Hilliard
Board Chairman





SECRETARY'S REPORT

The board of directors oversees the strategic direction and financial performance of the credit union, ensuring that our members and mission are ever present in our focus. We are fortunate to have a strong board of directors and committee members who volunteer their time and talents bringing expertise to allow management and staff to further their reach and impact.

The 2017 board of directors for MAC Federal Credit Union met in two regular monthly meetings with December's session being an online participation meeting. The board of directors met with the management team on December 9th 2017 as part of a strategic planning session for 2018 through 2020. Although the majority of the strategic initiatives were really focused on the next 12-18 months some of the initiatives will complete close to the 2020 time period.

Minutes have been recorded for all meetings, approved and filed at the credit union. Minutes from the Annual Meeting held at the Wedgewood Resort on February 23rd, 2017 are included in this report. We appreciate your membership and are looking forward to continued growth and advocacy in 2018.

Anna M. Gould
Board Secretary





FINANCIAL HIGHLIGHTS

	2016	2017
Assets	\$102,866,665	\$104,334,135
Member Shares	\$84,924,236	\$85,324,479
Dividend to Members	\$694,011	\$679,816
Loans Disbursed	\$41,360,651	\$37,946,204

	2016	2017
Membership	16,397	13,430





SUPERVISORY COMMITTEE ANNUAL REPORT

February 22, 2018

To: Membership-at-Large, MACFCU
From: Pat Felcyn, Supervisory Committee Chair
Re: Annual Report for the year ending 12/31/2017

The Supervisory Committee hereby reports that MACFCU provides financial services to its membership in accordance with all applicable State and Federal laws and regulations.

Committee members Martha Larson, Alex Amegashie, Damien Delzer, Brenda Herbert and I continued to perform audits and monitor credit union performance as required by law and regulation. Jeremy Fillipi assumed the role of liaison from the Board of Directors and performed audits of new and closed accounts on a monthly basis.

The supervisory committee audit was performed by Moss-Adams LLP, as of 03/31/17. The audit report was received in August. For the first time in several years, they performed a financial statement audit also known as an opinion audit. The committee is pleased to report to the members that we received a clean opinion, which confirms that our financial statements fairly reflect the actual financial condition of the credit union as of the audit date. After committee review and discussion, the report was reviewed with and accepted by the board of directors.

We hired an internal auditor during first quarter 2017. It has been a busy year developing plans and training. Bonnie Thompson has joined our team and we are pleased to report she has already been a big help in performing audits on behalf of the committee. We have plans to expand her training and audit schedule in 2018. The credit union also hired a Compliance Officer in 2017. Late in the year, Jerenda Pancho assumed coordination of Bonnie's audit schedule and we look forward to working with her as well.

I appreciate the commitment and effort of each member of the committee as well as the support of the board and management.

If you have any questions or concerns you would like to share with the supervisory committee you are welcome to contact any member of the committee at any time. Credit union staff can provide a contact phone number upon request or you can email us at supervisory@macfcu.org.

Respectfully Submitted,

Pat Felcyn
Supervisory Committee Chair

Supervisory Committee



-  Martha Larson
-  Alex Amegashie
-  Brenda Herbert
-  Dr. Damien Delzer

MAC BOARD OF DIRECTORS



Linda Hilliard
Board Chair



Robert Tanner
Board Vice Chair



Anna Gould
Board Secretary



Aaron Seekins



Kip Harmon



Jeremy Fillipi



Timothy Erickson





PRESIDENT'S REPORT

Good Evening and welcome to the 2018 MAC annual membership meeting. We are so happy you are a part of our great credit union!

When reflecting back on the past year at MAC, I can't help but see an image of Legos. While strewn across a floor in a child's playroom, Legos are nothing more than individual pieces that have no structure or purpose. But with thought and vision by caring hands, those individual Legos can be connected to build amazing things and create unbounded enthusiasm. For me, that has been MAC for the past several months. We have worked together to build an incredible team of caring staff, an improved member experience and enhanced products and services - all in an effort to better serve you, our valued members. But we are not done yet! MAC has more exciting pieces to add to our foundation in 2018 that will even further our mission of being *the* leading financial institution in Fairbanks and improving the lives of our members.

2017 was a monumental year for MAC. The credit union's mission of people helping people was evident and the center of our philanthropic and volunteer activities. MAC donated over 100K to charitable organizations and staff donated over 537 of volunteer hours in the local community. In addition, MAC received multiple accolades from independent groups such as the nationally recognized "Best Credit to Work For" award, the Newsminer's Top Financial Institution as chosen by its readers and a Fairbanks Family Friendly Workplace recipient.

Additionally, MAC opened the beautifully renovated Ft. Wainwright branch. This modern branch is a dramatic improvement to the older building MAC occupied for many years and offers a much more comfortable setting. We also opened a new full-service ATM on Geist Rd and plan to open an additional drive up ATM in our Ft. Wainwright branch parking lot this summer. Lastly, MAC continually evaluated and implemented technologies and products to better serve our members, such as new enhancements to online and mobile platforms, all while remaining vigilant in safeguarding our members information.

There are no plans to slow down in 2018! MAC will continue to search for ways to better serve our members through outstanding personal service, innovative products, excellent practices regarding data security and a commitment to our local Fairbanks community. By exercising sound business and service strategies, MAC can truly help our members navigate life challenges, weather uncertain economic times and recognize the true benefits of membership. We are so thankful for you, our members, because MAC would not exist without your support.

In closing, let me express my confidence in the leadership of MAC, the guidance of our esteemed volunteer board of directors, the commitment of a dedicated staff and the support of our entire membership. I can assure you MAC is well positioned to face any challenge and seize any opportunity that presents itself in 2018.

Warmest Regards,



Angela Head



NOMINATING COMMITTEE 2018

Board terms expire at the end of December as shown below. Elections take place within the first quarter of the following year at the annual meeting. Board members are elected to serve three (3) year terms (the year elected, plus two additional years). Terms are staggered so they do not all expire at the same time.

The following table represents the board terms as of the 2017 Annual Meeting.

Current Board Members	Year Elected	Term Expires End Of:
Hilliard, Linda	2017	2019
Harmon, Kip	2017	2019
Tanner, Robert	2016	2018
Seekins, Aaron	2015	2017
Fillipi, Jeremy	2017	2019
Gould, Anna	2017	2018
Erickson, Timothy	2017	2017

CURRENT SLATE OF CANDIDATES

Aaron Seekins - Incumbent

Timothy Erickson – Incumbent

Respectfully submitted,

Robert Tanner
Board Vice Chair



NOMINEE BIOS

▶ **Tim Erickson**

Tim Erickson has lived in North Pole for 14 years and is married to his wonderful wife Carly and they have 5 children and 2 grandchildren and are also active foster parents. Tim has served on the Boards of The Fairbanks Rescue Mission, Bright Futures Fairbanks, Wal-Mart Foundation, North Pole Economic Development Corporation, ALPAR (Alaskans for Litter Patrol and Recycling), The United Way and has volunteered at many other local organizations. He is currently the General Manager for Cold Spot for Healthy Pets located here in Fairbanks.

Tim is a motivated leader and understands all aspects of business finance, inventory control, compliance, human resources and is focused on creating award-winning organizations that specialize in taking care of their customers. He is an active member of his church (North Pole Worship Center) and enjoys supporting his wife and kids in the sports of Volleyball, Football and Track.

Tim tries to live his life according to the following principles:

- Leave everything better than you found it.
- Don't forget where you came from.
- Be the positive conversation at your employee's dinner table.
- You don't need to show up to every fight you are invited to.
- Be generous with your time, your talents and your treasures.
- People won't remember what you said, but they will remember how you made them feel.

▶ **Aaron Seekins**

Since 2007, Aaron has been employed as Customer/ Employee Relations Manager for Seekins Ford Lincoln. He began his career at Seekins Ford Lincoln in 1994, and previously worked as Collections Manager, Associate F & I Manager, Customer Care Specialist, Sales Manager, and Service Manager. Aaron is an Alumni Board Member for Ford Dealer Development since 2011, Greater Fairbanks Chamber of Commerce Board Member since 2015, and Alaska Automobile Dealers Association since 2017.

Aaron grew up in Fairbanks, and attended local public schools as well as University of Alaska Fairbanks from 1990-1993. Aaron has five children. Aaron coached for the Interior Youth Basketball program during the 2006, 2007, 2008 and 2017 seasons. Aaron adds diversity to our board and the perspective of a long-time Fairbanksan and local businessman.

SUPPORTING OUR COMMUNITY

MAC Federal Credit Union is dedicated to the credit union philosophy of “people helping people.” While we support multiple organizations and charities throughout the year, we provide monthly support to three worthy local organizations: The Fairbanks Rescue Mission, Loving Companions, and Joel's Place. For every new e-checking account we open, we donate \$15 to one of these organizations! **

But, we did so much more than just that! Just a few examples are:

The Denali Center – We bought Christmas gifts and helped orchestrate their Christmas, “shopping,” and party.

MWR (Morale, Welfare and Recreation) – We provided significant financial support toward enhancing the lives of soldiers, their families, civilian employees, military retirees and others related to Ft Wainwright.

We sponsored both the Golden Days Street Fair, creating a safe place for all borough residents to come out and enjoy food, fun and music while supporting downtown businesses.

Watch 2018 for more examples of MAC Giving Back!

** *Fairbanks Rescue Mission* provides the basic physical and spiritual needs in life to Interior Alaska’s needy, homeless and transient population. The Mission operates the only overnight men’s and women’s emergency shelter in the area. Long-term transformation is the Mission’s goal.

DONATION LIST

354th Squadron
ACS – Relay for Life
ACCA Field Day Sponsor
ACUL 2017 Business Week
AHA – Go Red
American Red Cross
Angel Tree Donations
Autism Society of AK –
Project Lifesaver
APOA
Barnette PTA Holiday Bazaar
BCDC
Bowl for Kids Sake
Boys & Girls Club
Chamber
Christmas in Ice
Credit Union House
CUNA
Denali Center
Down Town Association
Eclipse Soccer
Eielson 354th Support Squadron
Eielson School Graduation
Explore Fairbanks
Family of Alexcia Baril
FAHA
FAI Children's Museum
FAI Family Health Fair
FAI Nurses & Companions
Fairbanks Ice Dogs
Financial Reality Foundation
FOAST – Benefit Concert
Food Bank
Frosty Warriors
FYSA
Golden Heart Rotary – Golf Scramble
Golden Days
Great AK Food Stock
HOBY AK Student Sponsorship

Hutch SH School Sports
Hutch HS Graduation
HIPOW
Joel's Place
Lathrop High School Sports
Lathrop HS Graduation
Lathrop High School JROTC
Leadership Fairbanks
Loving Companions
LOVE INC
Military Appreciation
Midnight Sun Festival
Banquet
Midnight Sun - PowWow
Monroe HS Graduation
Mush for Kids
MWR
NorthStar Cheer
North Pole HS Sports
North Pole HS Graduation
Operation Stand Down
Operation Stand Together
Presbyterian House
Rescue Mission
Rocky Mtn. Baseball
Salvation Army
Santa's Helpers
S Salon – Wigs and Wishes
Safety Day – FTWW
ThriveALASKA
United Way Auction
West Valley Graduation
Young Life

